### IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF NORTH CAROLINA

Jacobi Burt,	: Civil Action No.:
Plaintiff, v.	: : :
Bakkalapulo & Associates, P.A.,	: : COMPLAINT : JURY TRIAL DEMANDED
Defendant.	: : :

For this Complaint, the Plaintiff, Jacobi Burt, by undersigned counsel, states as follows:

#### **JURISDICTION**

- 1. This action arises out of Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA") and N.C. Gen.Stat. § 75-50 et seq., in their illegal efforts to collect a consumer debt.
  - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

#### **PARTIES**

4. The Plaintiff, Jacobi Burt ("Plaintiff"), is an adult individual residing in Fort Bragg, North Carolina, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).

5. Defendant Bakkalapulo & Associates, P.A. ("Bakkalapulo"), is a Florida business entity with an address of 111 N. Belcher Road, Suite 201, Clearwater, Florida 33765, operating as a law firm and/or collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

#### **ALLEGATIONS APPLICABLE TO ALL COUNTS**

### A. The Debt

- 6. The Plaintiff incurred a financial obligation (the "Debt") to an original creditor (the "Creditor").
- 7. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 8. The Debt was purchased, assigned or transferred to Bakkalapulo for collection, or Bakkalapulo was employed by the Creditor to collect the Debt.
- 9. The Defendant attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

#### B. Bakkalapulo Engages in Harassment and Abusive Tactics

10. Bakkalapulo first placed a call to Plaintiff on June 23, 2011 in an attempt to collect the Debt. During Bakkalapulo's first conversation with Plaintiff, it demanded that Plaintiff make a payment towards the Debt by June 30, 2011.

- 11. Bakkalapulo threatened to seize Plaintiff's home and vehicle and seize his bank account if he did not make a payment towards the Debt by June 30, 2011. No such action has been taken to date.
- 12. Bakkalapulo told Plaintiff that if he did not immediately pay the Debt, then he would likely incur more legal fees than the cost of the Debt.
  - 13. Plaintiff informed Bakkalapulo with his new address in the first phone call.
  - 14. Bakkalapulo failed to send Plaintiff a "30-Day Validation Notice."
- 15. Bakkalapulo's demand for immediate payment of the Debt overshadows

  Plaintiff's right under Federal law to request verification of the Debt within the following thirty

  (30) days.
- 16. Bakkalapulo sent Plaintiff a debt settlement plan in an attempt to collect the Debt without informing Plaintiff of his right to dispute the debt.

### C. Plaintiff Suffered Actual Damages

- 17. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendant's unlawful conduct.
- 18. As a direct consequence of the Defendant's acts, practices and conduct, the Plaintiff suffered and continues to suffer from emotional distress and frustration.

## **COUNT I VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.**

19. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.

- 20. The Defendant's conduct violated 15 U.S.C. § 1692d(5) in that Defendant caused a phone to ring repeatedly and engaged the Plaintiff in telephone conversations, with the intent to annoy and harass.
- 21. The Defendant's conduct violated 15 U.S.C. § 1692e(2) in that Defendant misrepresented the character, amount and legal status of the Debt.
- 22. The Defendant's conduct violated 15 U.S.C. § 1692e(4) in that Defendant threatened the Plaintiff with seizure of his property if the Debt was not paid.
- 23. The Defendant's conduct violated 15 U.S.C. § 1692e(4) in that Defendant threatened the Plaintiff with attachment of his property if the Debt was not paid.
- 24. The Defendant's conduct violated 15 U.S.C. § 1692e(5) in that Defendant threatened to take legal action, without actually intending to do so.
- 25. The Defendant's conduct violated 15 U.S.C. § 1692e(10) in that Defendant employed false and deceptive means to collect a debt.
- 26. The Defendant's conduct violated 15 U.S.C. § 1692g(a)(1) in that Defendant failed to send the Plaintiff a validation notice stating the amount of the Debt.
- 27. The Defendant's conduct violated 15 U.S.C. § 1692g(a)(2) in that Defendant failed to send the Plaintiff a validation notice stating the name of the original creditor to whom the Debt was owed.
- 28. The Defendant's conduct violated 15 U.S.C. § 1692g(a)(3) in that Defendant failed to send the Plaintiff a validation notice stating the Plaintiff's right to dispute the Debt within thirty days.

- 29. The Defendant's conduct violated 15 U.S.C. § 1692g(a)(4) in that Defendant failed to send the Plaintiff a validation notice informing the Plaintiff of a right to have verification and judgment mailed to the Plaintiff.
- 30. The Defendant's conduct violated 15 U.S.C. § 1692g(a)(5) in that Defendant failed to send the Plaintiff a validation notice containing the name and address of the original creditor.
- 31. The foregoing acts and omissions of the Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
  - 32. The Plaintiff is entitled to damages as a result of Defendant's violations.

# VIOLATION OF THE NORTH CAROLINA DEBT COLLECTION ACT, N.C. Gen.Stat. § 75-50, et seq.

- 33. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
  - 34. The Plaintiff is a "consumer" as the term is defined by N.C. Gen.Stat. § 75-50(1).
- 35. The Plaintiff incurred a "debt" as the term is defined by N.C. Gen.Stat. § 75-50(2).
- 36. The Defendant is a "debt collector" as the term is defined by N.C. Gen.Stat. § 75-50(3).
- 37. The Defendant's conduct violated N.C. Gen.Stat. § 75-54(4) in that Defendant falsely represented the character, extent, or amount of a debt against the Plaintiff or of its status in legal proceeding.

- 38. The foregoing acts and omissions of the Defendant constitute a violation of the North Carolina Debt Collection Act, including every one of the above-cited provisions.
  - 39. The Plaintiff is entitled to damages as a result of Defendant's violation.

# VIOLATION OF THE NORTH CAROLINA UNFAIR TRADE PRACTICES ACT, N.C. Gen.Stat. § 75-1.1, et seq.

- 40. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 41. The Defendant's unfair or deceptive acts to collect the Debt occurred in commerce, in violation of N.C. Gen.Stat. § 75-1.1.
- 42. The Plaintiff suffered mental anguish and other damages in an amount to be proven at trial.
- 43. Defendant's failure to comply with these provisions constitutes an unfair or deceptive act under N.C. Gen.Stat. § 75-1.1 and, as such, the Plaintiff is entitled to damages plus reasonable attorney's fees.

#### PRAYER FOR RELIEF

**WHEREFORE**, the Plaintiff prays that judgment be entered against Defendant:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against Defendant;
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. §1692k(a)(2)(A) against Defendant;
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.§ 1692k(a)(3) against Defendant;

- 4. Actual damages from Defendant for the all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA and North Carolina state law violations in an amount to be determined at trial for the Plaintiff; and
- 5. Such other and further relief as may be just and proper.

#### TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: July 15, 2011

Respectfully submitted,

By \_/s/ Stacie Watson

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